

## **Catalogue of Services**

International



Know the worth of risk.

# Consulting Offerings: Onsite or Virtual/Remote

#### Federal and Provincial/State Occupational Health & Safety Programs

#	Service	Description	Related Services
1	Occupational Health and Safety Program Development	Develop an OH&S program customized to your facility to meet regulatory requirements and help you assure healthy and safe working conditions.	<ul> <li>Compliance Assessment (2)</li> <li>Recommended Trainings: (34), (35)</li> </ul>
2	Compliance Assessment	Receive a thorough assessment of your compliance status and readiness for a regulator inspection. This includes review of safety documentation, programs, training records, operational practices, program maintenance, facilities, and more.	<ul> <li>OH&amp;S Program Development (1)</li> <li>Corrective Action Assistance (3)</li> <li>Recommended Trainings: (34), (35)</li> </ul>
3	Corrective Action Assistance	Get assistance with developing the response and corrective actions to address findings identified during compliance assessments.	<ul> <li>Compliance Assessment (2)</li> <li>Recommended Trainings: (34), (35)</li> </ul>
4	Enforcement Response Assistance	Receive support when your company is issued warnings or notices of violation from regulators. This includes assistance with developing the response and correcting the identified compliance issues.	<ul> <li>Recommended Trainings: (34), (35)</li> </ul>

#### **Occupational Health and Safety Management Systems**

#	Service	Description	Related Services
5	COR/ISO 45001 Gap Analysis	Receive an assessment against the COR/ISO 45001 standard to establish a baseline for system implementation and certification.	<ul> <li>COR/ISO 45001 Program Development (6)</li> <li>COR/ISO 45001 Internal Audit (7)</li> <li>COR/ISO 45001 Audit Support (8)</li> </ul>
6	COR/ISO 45001 Program Development	Develop customized programs to meet the COR/ISO 45001 standard requirements.	<ul> <li>COR/ISO 45001 Gap Analysis (5)</li> <li>COR/ISO 45001 Internal Audit (7)</li> <li>COR/ISO 45001 Audit Support (8)</li> </ul>



#### Occupational Health and Safety Management Systems (continued)

#	Service	Description	Related Services
7	COR/ISO 45001 Internal Audit	Receive an internal audit against the COR/ISO 45001 standard for audit readiness.	<ul> <li>COR/ISO 45001 Continuous Improvement Internal Audit (9)</li> <li>Internal Audit Training (36)</li> </ul>
8	COR/ISO 45001 Audit Support	Receive on-site support during the certification audit to serve as a liaison between your company and the certification body.	<ul> <li>COR/ISO 45001 Internal Audit (7)</li> <li>COR/ISO 45001 Audit Corrective</li> <li>Action Assistance (10)</li> </ul>
9	COR/ISO 45001 Continuous Improvement Internal Audit	Receive a customized assessment against components of the COR/ISO 45001 standard to evaluate specific areas for continuous improvement.	• COR/ISO 45001 Program Development ( <b>6</b> )
10	COR/ISO 45001 Audit Corrective Action Assistance	Get assistance with conducting root cause analysis, developing the response, and facilitating corrective actions to address nonconformances identified during internal and external audits.	<ul> <li>COR/ISO 45001 Program Development (6)</li> <li>COR/ISO 45001 Audit Support (8)</li> </ul>
11	Custom Occupational Health and Safety Management System Support	Get assistance with implementation, internal auditing, and corrective action for internally developed standards and systems.	<ul> <li>COR/ISO 45001 Internal Audit (7)</li> <li>COR/ISO 45001 Audit Support (8)</li> </ul>

#### Federal and Provincial/State Environmental Programs

#	Service	Description	Related Services
12	Environmental Program Development	Develop an environmental program customized to your facility to meet EPA and provincial/state regulatory requirements and help your organization to protect human and environmental health.	• Environmental Compliance Assessment ( <b>13</b> )
13	Environmental Compliance Assessment	Receive a thorough assessment of your environmental compliance status and preparedness for environmental regulatory inspections. This includes review of your facility's operations, permits, and supporting programs.	<ul> <li>Environmental Program Development (12)</li> <li>Environmental Corrective Action Assistance (14)</li> </ul>



#### Federal and Provincial/State Environmental Programs (continued)

#	Service	Description	Related Services
14	Environmental Corrective Action Assistance	Get assistance with developing the response and corrective actions to address findings identified during compliance assessments.	• Environmental Compliance Assessment ( <b>13</b> )
15	Enforcement Response Assistance	Receive support when your company is issued warnings or notices of violation from regulators. This includes assistance with developing the response and correcting the identified compliance issues.	Environmental Corrective     Action Assistance ( <b>14</b> )

#### **Environmental Management Systems**

#	Service	Description	Related Services
16	ISO 14001 Gap Analysis	Receive an assessment against the ISO 14001 standard to establish a baseline for system implementation and certification.	<ul> <li>ISO 14001 Program Development (17)</li> <li>ISO 14001 Internal Audit (18)</li> <li>ISO 14001 Audit Support (19)</li> </ul>
17	ISO 14001 Program Development	Develop customized programs and processes to meet the ISO 14001 standard requirements.	<ul> <li>ISO 14001 Gap Analysis (16)</li> <li>ISO 14001 Internal Audit (18)</li> <li>ISO 14001 Audit Support (19)</li> </ul>
18	ISO 14001 Internal Audit	Receive an internal audit against the ISO 14001 standard for audit readiness.	<ul> <li>ISO 14001 Gap Analysis (16)</li> <li>ISO 14001 Audit Support (19)</li> <li>Internal Audit Training (36)</li> </ul>
19	ISO 14001 Audit Support	Receive on-site support during the certification audit to serve as a liaison between your company and the certification body.	<ul> <li>ISO 14001 Gap Analysis (16)</li> <li>ISO 14001 Internal Audit (18)</li> <li>ISO 14001 Audit Corrective Action Assistance (21)</li> </ul>
20	ISO 14001 Continuous Improvement Internal Audit	Receive a customized assessment against components of the ISO 14001 standard to evaluate specific areas for continuous improvement.	• ISO 14001 Program Development ( <b>17</b> )
21	ISO 14001 Audit Corrective Action Assistance	Get assistance with conducting root cause analysis and developing the response and corrective actions to address nonconformances identified during ISO 14001 internal and external audits.	<ul> <li>ISO 14001 Program Development (<b>17</b>)</li> <li>ISO 14001 Audit Support (<b>19</b>)</li> </ul>



#### Environmental Management Systems (continued)

#	Service	Description	Related Services
22	Custom Environmental Management System Support	Get assistance with implementation, internal auditing, and corrective action for internally developed standards and systems. Custom designed for your organization's programs.	<ul> <li>ISO 14001 Internal Audit (18)</li> <li>ISO 14001 Audit Support (19)</li> </ul>

#### **Quality Management Systems**

#	Service	Description	Related Services
23	ISO 9001 Gap Analysis	Receive an assessment against the ISO 9001 standard to establish a baseline for system implementation and certification.	<ul> <li>ISO 9001 Program Development (24)</li> <li>ISO 9001 Internal Audit (25)</li> <li>ISO 9001 Audit Support (26)</li> </ul>
24	ISO 9001 Program Development	Develop customized programs to need to the ISO 9001 standard requirements.	<ul> <li>ISO 9001 Gap Analysis (23)</li> <li>ISO 9001 Internal Audit (25)</li> <li>ISO 9001 Audit Support (26)</li> </ul>
25	ISO 9001 Internal Audit	Receive an internal audit against the ISO 9001 standard for audit readiness.	<ul> <li>ISO 9001 Continuous Improvement Internal Audit (27)</li> <li>Internal Audit Training (36)</li> </ul>
26	ISO 9001 Audit Support	Receive on-site support during the certification audit serve as a liaison between your company and the certification body.	<ul> <li>ISO 9001 Internal Audit (25)</li> <li>ISO 9001 Audit Corrective Action Assistance (28)</li> </ul>
27	ISO 9001 Continuous Improvement Internal Audit	Receive a customized assessment against components of the ISO 9001 standard to evaluate specific areas for continuous improvement.	<ul> <li>ISO 9001 Program</li> <li>Development (24)</li> </ul>
28	ISO 9001 Audit Corrective Action Assistance	Get assistance with conducting root cause analysis, developing the response, and facilitating corrective actions, to address non- conformances identified during internal and external audits.	<ul> <li>ISO 9001 Program Development (24)</li> <li>ISO 9001 Audit Support (26)</li> </ul>
29	Custom Quality Management System Support	Get assistance with implementation, internal auditing, and corrective action for internally developed standards and systems.	<ul> <li>ISO 9001 Internal Audit (25)</li> <li>ISO 9001 Audit Support (26)</li> </ul>



#### **Risk Management**

#	Service	Description	Related Services
30	Risk Profiling	Receive a customized risk profiling assessment to help gain a better understanding of your unique risk exposure.	<ul> <li>Risk Profiling &amp; Management Training (43)</li> <li>Managing Contractor OHS Risk (44)</li> </ul>
31	Incident Investigations	Receive a thorough and detailed investigation into any incident within the workplace with the focus on preventing a reoccurrence.	<ul> <li>ICAM Team Investigator (37)</li> <li>ICAM Lead Investigator (38)</li> <li>ICAM Master Class (39)</li> <li>ICAM Train-the-trainer (41)</li> </ul>
32	Incident Investigations Assistance	Get assistance with conducting incident investigations, facilitating corrective actions, and to address the contributing factors identified.	• ICAM Governance ( <b>40</b> )

## Training Offerings: Onsite or Virtual

#### **Regulatory Training**

#	Service	Description	Related Services
33	OHS Mock Trial	( <b>2.5 hours</b> ) As well as challenging people's thinking, the Mock Trials demonstrates OHS management legal responsibility in a fun yet serious and high impact way.	Compliance Assessment (2)
34	Executives' Due Diligence	( <b>4 hours</b> ) This workshop provides insight into the senior management's legal obligations, prosecution risks and measures necessary to give full and proper effect to the due diligence requirements of your occupational health and safety management system.	<ul> <li>Occupational Health and Safety Program Development (1)</li> <li>Compliance Assessment (2)</li> <li>Corrective Action Assistance (3)</li> <li>Enforcement Response Assistance (4)</li> </ul>
35	Supervisor & Worker OHS Duties	( <b>4 hours</b> ) Our presentation has been designed to not only make your people aware of their personal legal duties, but also to emphasize in a practical and impactful way what the major constraints are at both a system and behavioral level that may be limiting your capability to operate at peak performance.	<ul> <li>Occupational Health and Safety Program Development (1)</li> <li>Compliance Assessment (2)</li> <li>Corrective Action Assistance (3)</li> <li>Enforcement Response Assistance (4)</li> </ul>



#### Occupational Health and Safety Management System Training

#	Service	Description	Related Services
36	Internal Audit Training	( <b>1 day</b> ) Course on planning, conducting, and reporting internal audits	<ul> <li>COR/ISO 45001 Internal Audit (7)</li> <li>ISO 14001 Internal Audit (18)</li> <li>ISO 14001 Internal Audit (25)</li> </ul>

#### **Risk Management**

#	Service	Description	Related Services
37	ICAM Team Investigator	( <b>1.5 days</b> ) Course teaches basic incident investigation skills. Successful participants will learn how to assist in investigations under the leadership of a trained ICAM facilitator.	<ul> <li>Incident Investigations (31)</li> </ul>
38	ICAM Lead Investigator	( <b>2 days</b> ) Course in best practice ICAM methods will equip participants with the qualifications to supervise incident investigations within their workplace and access the tools they need to manage their investigation team and the investigation itself.	• Incident Investigations ( <b>31</b> )
39	ICAM Master Class	( <b>2 days</b> ) Designed for lead investigators, this course will teach advanced practical skills and strategies to further enhance and compliment ICAM workplace investigations (including the research-based PEACE investigative interviewing method).	• Incident Investigations ( <b>31</b> )
40	ICAM Train-the-trainer	( <b>2 day</b> ) Course is specially designed to equip participants with the qualificat- ions and knowledge to train others in- house in either the Lead or Team Investigator courses. The course is also designed to help trainers improve their skills for training others.	• Incident Investigations ( <b>31</b> )
41	ICAM Governance	( <b>4 hours</b> ) Course provides a high-level overview for supervising the ICAM process within an organization. Participants will learn how the ICAM process works, how to assign roles and responsibilities to investigators, and how to assess the quality of investigative work	<ul> <li>Incident Investigations Assistance (32)</li> </ul>



#### **Risk Management (continued)**

#	Service	Description	Related Services
42	5 Whys Workshop	( <b>4 hours</b> ) Course is designed for personnel who are required to utilise the 5 Why's problem solving technique as part of incident investigations to learn the key principles to ensure the process effectively identifies and addresses the root causes of an incident.	<ul> <li>Incident Investigations Assistance (32)</li> </ul>
43	Risk Profiling & Management	( <b>1 day</b> ) Course provides a good understanding of OHS risk management and why it is important. Covers due diligence needs and how to update the OHS management system about OHS risk.	• Risk Profiling ( <b>30</b> )
44	Managing Contractor OHS Risk	( <b>1 day</b> ) Course provides practical guidance on how to establish minimum standards, evaluating, and assessing contractors against those standards for ongoing review	<ul> <li>Compliance Assessment (2)</li> <li>Risk Profiling (30)</li> </ul>

### Training Offerings: Online

For a complete list of our online training offerings please refer to https://onlinetraining.hseigroup.com/.





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